

LTL (Freight) Orders — Staff Guide

How Go-Parts staff identify, process, and monitor LTL (freight) orders across Central and the Go-Parts Ship Staff panel. LTL orders are shipped by the supplier (PAMS) directly — staff set them in motion in Central and keep an eye on them in Go-Parts Ship.

Central: central.go-parts.com

Staff panel: ship.go-parts.com/staff

Role: **Oversight + processing**

The big picture. An LTL (Less-Than-Truckload / freight) order is one the supplier ships on a pallet by freight carrier — not a normal parcel. Staff **process** these in Central (verify the item, set it to `Ready to Order`), which hands the order to PAMS on Go-Parts Ship. PAMS ships the freight and records the tracking there, and it syncs back to Central automatically. In the Go-Parts Ship **Staff panel**, staff **monitor** these orders and handle messaging — they do not ship or cancel from there.

A · IN CENTRAL (ADMIN PANEL)

1 Logging in

Sign in at **central.go-parts.com** and open the **Orders** area — the same place you manage every order today. LTL orders are regular orders that happen to contain a freight item.

GO-PARTS

DD

Orders

New order

Export Orders

Needs Order 46 ≤2d 1 2-4d 0 4d+

Reset Filters

Load/Save Filter Settings

Source

Order Status

Sub-Status

From

Until

Category

Supplier

Partlink #

Stock

Search by various Order #s, Customer Info, Notes, Tracking #, and more:

Destination

Delivery

Radioactive Orders (35)

Problem Parts

Will Call Orders

Export All

Duplicate Orders (0)

LTL / Freight Orders

Multi-Part orders

Sets/Kits only

No Tracking

Competitor-listing sales

Local-Delivery Items

Veeqo Orders

HAZMAT Orders

Assigned User (to orders)

PartsSquare (PS) Items

Used Parts Items

Apply filters

Show Status Colors ~

Show Order Notes [

Show Supplier Info [

Show B2B Order-Items [

Show Extra Actions [

Show Part #'s [

Order #	Customer	Shipping Address	Order Total	Status	Actions	Date
229707905	Vo Automotive Service Center Phu Vo voautomotiveservice@gmail.com 817-496-9116	6705 Meadowbrook Dr Fort Worth, TX 76112	Subtotal: \$139.95 Shipping: \$19.95 Taxes: \$13.20 Total: \$173.10	Ordered	Generate Invoice Ship Follow Up Resend	Jul 16, 2026 9:26am 1 minute ago
Used 2009 - 2010 Lincoln MKX Instrument Cluster ... COUNSEL-1 70.55+9.09=79.64 \$139.95 257-05691-104685989 Tracking Return Entries Ordered COUNSEL-1 Fulfillment Order #327202 Update Supplier Record Costs Jul 16, 2026 9:28am True Auto... True AutoFulfill: Item 1048082 (257-05691-104685989) marked Ready to Order — supplier 75 (buy \$70.55). Queued for automatic fulfillment. Jul 16, 2026 9:28am System Sent to GPS[257-05691-104685989] Jul 16, 2026 9:28am True Auto... AUTO-FULFILLED via True AutoFulfill: ordered through Go-Parts Ship (COUNSELMAN-1) — GPS order 90010740. Items: 257-05691-104685989. Item status set to Ordered; tracking will follow on ship.						
229708208	Danielle Rieger daniellerieger222@gmail.com 318-376-3810	141 Brownlee Rd Lot 25 Cahoon, LA 71225	Subtotal: \$359.95 Shipping: \$135.95 Taxes: \$54.50 Total: \$550.40	Ordered	Generate Invoice Ship Follow Up Resend	Jul 16, 2026 9:19am 9 minutes ago
Used 2013 - 2019 Ram 1500 Front Differential Carli... WATERLOO 160.00+67.71=227.71 \$359.95 440-01470C-557450 Tracking Return Entries Ordered WATERLOO Update Supplier Record Costs Jul 16, 2026 9:21am True Auto... True AutoFulfill: Item 1048078 (440-01470C-557450) marked Ready to Order — supplier 119 (buy \$180). Queued for automatic fulfillment. Jul 16, 2026 9:21am System Sent to GPS[440-01470C-557450] Jul 16, 2026 9:21am True Auto... AUTO-FULFILLED via True AutoFulfill: ordered through Go-Parts Ship (WATERLOO) — GPS order 90010739. Items: 440-01470C-557450. Item status set to Ordered; tracking will follow on ship.						
229707325	Mohammad Alshami hammoudaalshami2019@icloud.c... 315-796-9758	8403 Henry Clay Blvd Clay, NY 13041	Subtotal: \$162.95 Shipping: \$119.95 Taxes: \$282.90 Total: \$565.80	Ordered	Generate Invoice Ship Follow Up Resend	Jul 16, 2026 9:06am 22 minutes ago
Used 2017 - 2019 Ford Escape Rear Differential Carli... WATERLOO 81.00+58.74=139.74 \$162.95 440-01597-534971 Tracking Return Entries Ordered WATERLOO Update Supplier Record Costs Jul 16, 2026 9:09am True Auto... True AutoFulfill: Item 1048067 (440-01597-534971) marked Ready to Order — supplier 119 (buy \$81). Queued for automatic fulfillment. Jul 16, 2026 9:09am System Sent to GPS[440-01597-534971] Jul 16, 2026 9:09am True Auto... AUTO-FULFILLED via True AutoFulfill: ordered through Go-Parts Ship (WATERLOO) — GPS order 90010738. Items: 440-01597-534971. Item status set to Ordered; tracking will follow on ship.						
229708201	ROD HATFIELD CDJR FRANKFORT ED SISCO payable@rodhatfieldchevy.com 502-695-0166	925 Versailles Rd Frankfort, KY 40601	Subtotal: \$99.95 Shipping: \$19.95 Taxes: \$72.20 Total: \$192.10	Ordered	Generate Invoice Ship Follow Up Resend	Jul 16, 2026 9:02am 25 minutes ago
Used OEM Instrument Cluster with EVIC Screen for ... AUTO-APS 50.00+9.87=59.87 \$99.95 257-05260-1002055939 Tracking Return Entries Ordered AUTO-APS Update Supplier Record Costs						

Central login & Orders page

2 Recognising an LTL / freight item

A freight item carries an **LTL** badge wherever it appears, so you can spot one at a glance. Look for it in these places:

Orders page

Order detail

Fulfillment

Used Parts Search

GO•PARTS

DD

Orders

New orderExport Orders

Needs Order 46 ≤2d 1 2-4d 0 4d+

Reset FiltersLoad/Save Filter Settings

Source

Order Status

Sub-Status

From

Until

Category

Supplier

Partlink #

Stock

Search by various Order #s, Customer Info, Notes, Tracking #, and more:

Destination

Delivery

Radioactive Orders (35)

Duplicate Orders (0)

Sets/Kits only

Local-Delivery Items

Problem Parts

LTL / Freight Orders

No Tracking

Veeqo Orders

Will Call Orders

Multi-Part orders

Competitor-listing sales

HAZMAT Orders

Export All

Assigned User (to orders)

PartsSquare (PS) Items

Used Parts Items

Apply Filters

Show Status Colors ~

Show Order Notes

Show Supplier Info

Show B2B Order-Items

Show Extra Actions

Show Part #'s

Order #	Customer	Shipping Address	Order Total	Status	Actions	Date
GP-TEST-LTL-CORE-LT200	LTL CoreTest littest@ggo-parts.com 832-555-0100	5000 Test Rd Houston, TX 77002	Subtotal: \$875.00 Total: \$875.00	Shipped	Generate Invoice Ship Follow Up Resend	Jul 15, 2026 9:57pm 11 hours ago
Used LTL 2021 Ram Catalytic Converter (LTL, PAM... \$875.00 335-CH8R21-5016183 XGPo: 8287497284879 Return Entries Shipped PAMS + Add Jul 15, 2026 10:00pm True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO pushed for item 1048041 (335-CH8R21-5016183), WO 959802, unitPrice \$1325 (buy \$875 + core \$0 + freight \$450.00). No GPS order — PAMS arranges the LTL pickup. Jul 16, 2026 3:40am LTL Sync LTL shipment confirmed by PAMS (Go-Parts Ship): tracking 9287497284879 — carrier XGPo. 1 item(s) set to Shipped.						
GP-TEST-LTL-CORE-GT200	LTL CoreTest littest@ggo-parts.com 832-555-0100	5000 Test Rd Rocklin, CA 95677	Subtotal: \$825.00 Total: \$825.00	Cancelled	Generate Invoice Ship Follow Up Resend	Jul 15, 2026 9:57pm 11 hours ago
Used LTL 2020 Chevy Silverado 3500 Transfer Ca... \$825.00 412-10228-5272131 + Tracking Return Entries Cancelled + Add Jul 15, 2026 10:00pm True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO pushed for item 1048040 (412-10228-5272131), WO 959901, unitPrice \$1695 (buy \$825 + core \$300 + freight \$570.00). No GPS order — PAMS arranges the LTL pickup. Jul 16, 2026 3:40am LTL Sync LTL order cancelled by PAMS (Go-Parts Ship). 1 item(s) set to Cancelled.						
GP-TEST-LTL-CORE-5510926	LTL CoreTest littest@ggo-parts.com 916-555-0100	5000 Rocklin Rd Rocklin, CA 95677	Subtotal: \$10,970.00 Shipping: \$1,055.00 Total: \$12,025.00	Cancelled	Generate Invoice Ship Follow Up Resend	Jul 15, 2026 3:39am 1 day ago
Used LTL Core Refund \$975.00 2021 Mercedes-Ben... \$10970.00 300-10788-5510926 + Tracking Return Entries Core Charge Cancelled + Add No notes						
GP-TEST-LTL-155173	LTL Test littest@ggo-parts.com 916-555-0100	5000 Rocklin Rd Rocklin, CA 95677	Subtotal: \$425.00 Shipping: \$295.00 Total: \$720.00	Shipped	Generate Invoice Ship Follow Up Resend	Jul 14, 2026 8:50am 2 days ago
Used LTL 2023 Jeep Grand Cherokee Headlamp A... \$425.00 114-11634L-5427833 XPO Logistics: ABC1098492 Return Entries Return Refunded + Add Jul 15, 2026 4:22am True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO push FAILED for item 1047362 — INTERNAL_ERROR An internal error occurred. PAMS support has been notified. Left at Ready to Order. Jul 15, 2026 4:23am True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO push FAILED for item 1047362 — INTERNAL_ERROR An internal error occurred. PAMS support has been notified. Left at Ready to Order. Jul 15, 2026 4:24am True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO push FAILED for item 1047362 — INTERNAL_ERROR An internal error occurred. PAMS support has been notified. Left at Ready to Order. Jul 15, 2026 4:25am True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO push FAILED for item 1047362 — INTERNAL_ERROR An internal error occurred. PAMS support has been notified. Left at Ready to Order. Jul 15, 2026 11:28am True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO pushed for item 1047362 (114-11634L-5427833), WO 959900, unitPrice \$995 (buy \$425 + core \$0 + freight \$570.00). No GPS order — PAMS arranges the LTL pickup. Jul 16, 2026 3:40am LTL Sync LTL shipment confirmed by PAMS (Go-Parts Ship): tracking 9287497284879 — carrier XGPo. 1 item(s) set to Shipped.						

The LTL badge on freight items (Orders page)

3 Filtering to only LTL orders

On the Orders page, use the “**LTL / Freight Orders**” checkbox filter to show only orders that contain at least one freight item. This is the fastest way to work your freight queue without scrolling past normal parcel orders.

1. Open the filter panel on the Orders page.
2. Tick **LTL / Freight Orders** (indicator reads “**LTL / Freight Only**”).
3. The list now shows freight orders only.

GO•PARTS

Orders

New orderExport Orders

Needs Order 46 ≤2d 1 2-4d 0 4d+

Reset FiltersLoad/Save Filter Settings

SourceAll

Order StatusAll

Sub-StatusAll

Frommm/dd/yyyy

Untilmm/dd/yyyy

CategoryAll

SupplierAll

Partslink #Enter Partslink #

StockAll

Search by various Order #s, Customer Info, Notes, Tracking #, and more:

Order #Enter Order #

☐ Radioactive Orders (35)

☐ Duplicate Orders (0)

☐ Sets/Kits only

☐ Local-Delivery Items

☐ Problem Parts

☒ LTL / Freight Orders

☐ No Tracking

☐ Veeqo Orders

☐ Will Call Orders

☐ Multi-Part orders

☐ Competitor-listing sales

☐ HAZMAT Orders

☐ Export All

Assigned User (to orders)All

PartsSquare (PS) ItemsAll

Used Parts ItemsAll

Apply filters

☒ Show Status Colors ~

☒ Show Order Notes [

☒ Show Supplier Info

☐ Show B2B Order-Items \

☒ Show Extra Actions |

☐ Show Part #'s ^

Order #	Customer	Shipping Address	Order Total	Status	Actions	Date
GP-TEST-LTL-CORE-LT200 Website + Assign	LTL CoreTest littest@ggo-parts.com 832-555-0100	5000 Test Rd Houston, TX 77002	Subtotal: \$875.00 Total: \$875.00	Shipped	Generate Invoice Ship Follow Up Resend	Jul 15, 2026 9:57am 11 hours ago
Use LTL 2021 Ram Catalytic Converter (LTL, PAM... \$875.00 335.CH8R21-5016183 XGPo: 9287497294879 Return EntriesShipped PAMS Jul 15, 2026 10:00pm True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO pushed for item 1048041 (335.CH8R21-5016183), WO 959901, unitPrice \$1325 (buy \$875 + core \$0 + freight \$450.00). No GPS order — PAMS arranges the LTL pickup. Jul 16, 2026 3:45am LTL Sync LTL shipment confirmed by PAMS (Go-Parts Ship); tracking 9287497294879 — carrier XGPo. 1 item(s) set to Shipped.						
GP-TEST-LTL-CORE-GT200 Website + Assign	LTL CoreTest littest@ggo-parts.com 832-555-0100	5000 Test Rd Rocklin, CA 95677	Subtotal: \$825.00 Total: \$825.00	Cancelled	Generate Invoice Ship Follow Up Resend	Jul 15, 2026 9:57am 11 hours ago
Use LTL 2020 Chevy Silverado 3500 Transfer Ca... \$825.00 412-10228-5272131 + Tracking Return EntriesCancelled Jul 15, 2026 10:00pm True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO pushed for item 1048040 (412-10228-5272131), WO 959901, unitPrice \$1695 (buy \$825 + core \$300 + freight \$570.00). No GPS order — PAMS arranges the LTL pickup. Jul 16, 2026 3:40am LTL Sync LTL order cancelled by PAMS (Go-Parts Ship). 1 item(s) set to Cancelled.						
GP-TEST-LTL-CORE-5510926 Website + Assign	LTL CoreTest littest@ggo-parts.com 916-555-0100	5000 Rocklin Rd Rocklin, CA 95677	Subtotal: \$10,970.00 Shipping: \$1,055.00 Total: \$12,025.00	Cancelled	Generate Invoice Ship Follow Up Resend	Jul 15, 2026 9:57am 1 day ago
Use LTL Core Refund \$975.00 2021 Mercedes-Ben... \$10970.00 300-10788-5510926 + Tracking Return EntriesCore ChargeCancelled Jul 15, 2026 10:00pm True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO pushed for item 1047962 (114-11634L-5427833), WO 959900, unitPrice \$995 (buy \$425 + core \$0 + freight \$570.00). No GPS order — PAMS arranges the LTL pickup. Jul 16, 2026 3:40am LTL Sync LTL order cancelled by PAMS (Go-Parts Ship). 1 item(s) set to Cancelled.						
GP-TEST-LTL-155173 Website + Assign	LTL Test littest@ggo-parts.com 916-555-0100	5000 Rocklin Rd Rocklin, CA 95677	Subtotal: \$425.00 Shipping: \$295.00 Total: \$720.00	Shipped	Generate Invoice Ship Follow Up Resend	Jul 14, 2026 8:50am 2 days ago
Use LTL 2023 Jeep Grand Cherokee Headlamp A... \$425.00 114-11634L-5427833 XPO Logistics: ABC1098492 Return EntriesReturn Refunded Jul 15, 2026 4:22am True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO push FAILED for item 1047362 — INTERNAL_ERROR An internal error occurred. PAMS support has been notified. Left at Ready to Order. Jul 15, 2026 4:23am True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO push FAILED for item 1047362 — INTERNAL_ERROR An internal error occurred. PAMS support has been notified. Left at Ready to Order. Jul 15, 2026 4:24am True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO push FAILED for item 1047362 — INTERNAL_ERROR An internal error occurred. PAMS support has been notified. Left at Ready to Order. Jul 15, 2026 4:25am True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO push FAILED for item 1047362 — INTERNAL_ERROR An internal error occurred. PAMS support has been notified. Left at Ready to Order. Jul 15, 2026 11:28am True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO pushed for item 1047362 (114-11634L-5427833), WO 959900, unitPrice \$995 (buy \$425 + core \$0 + freight \$570.00). No GPS order — PAMS arranges the LTL pickup. Jul 16, 2026 3:40am LTL Sync LTL order cancelled by PAMS (Go-Parts Ship). 1 item(s) set to Cancelled.						

"LTL / Freight Orders" filter applied

4

Processing an LTL order — “Ready to Order”

Freight orders are **not** auto-fulfilled. A person must review the item and deliberately release it. To send an LTL order to PAMS:

1. Open the order and confirm the freight item is correct (part, quantity, address).
2. Open the item’s status picker and choose **“Ready to Order.”**
3. That hands the order to PAMS on Go-Parts Ship (the order record is created there) and sends the purchase order.

Important: nothing goes to PAMS until you set `Ready to Order`. This manual verification step is the safeguard for freight — treat it as the “release” action.

GO•PARTS

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Orders

New orderExport Orders

Needs Order 52 <2d0 2-4d0 4d+

Reset FiltersLoad/Save Filter Settings

SourceAll

Order StatusAll

Sub-StatusAll

Frommm/dd/yyyy

Untilmm/dd/yyyy

CategoryAll

SupplierAll

Partslink #Enter Partslink #

StockAll

Search by various Order #s, Customer Info, Notes, Tracking #, and more:
Select an optionEnter Order #

DestinationAll

DeliveryAll

Radioactive Orders (35)

Problem Parts

Will Call Orders

Export All

Duplicate Orders (0)

LTL / Freight Orders

Multi-Part orders

Sets/Kits only

No Tracking

Competitor-listing sales

Local-Delivery Items

Veeqo Orders

HAZMAT Orders

Assigned User (to orders)All

PartsSquare (PS) ItemsAll

Used Parts Items

Apply Filters

Show Status Colors

Show Order Notes

Show Supplier Info

Order #Customer

GP-TEST-LTL-CORE-LT200LTL CoreTest
ltest@go-parts.com
832-555-0100

WebsiteAssign

Used LTL 2021 Ram Catalytic Converter (LTL, PAM...
\$9675.00 335-CH8R21-5016183 XGPe: 8287497294879

Return EntriesShipped PAMS

Jul 15, 2026 10:03pm True Auto...
Jul 16, 2026 3:45am LTL Sync

True AutoFulfil LTL + PAMS SANDBOX: PO...
LTL shipment confirmed by PAMS (Go-Parts Sh...

Show OOS

GP-TEST-LTL-CORE-GT200LTL CoreTest
ltest@go-parts.com
832-555-0100

WebsiteAssign

Used LTL 2020 Chevy Silverado 3500 Transfer Ca...
\$825.00 412-10228-5272131 Tracking

Return EntriesCancelled

Jul 15, 2026 10:03pm True Auto...
Jul 16, 2026 3:45am LTL Sync

True AutoFulfil LTL + PAMS SANDBOX: PO pushed for item 1048040 (412-10228-5272131, WO 959901, unitPrice \$1695 (buy \$825 + core \$300 + freight \$570.00). No GPS order — PAMS arranges the LTL pickup.

Show OOS

GP-TEST-LTL-CORE-5510926LTL CoreTest
ltest@go-parts.com
916-555-0100

WebsiteAssign

Used LTL Core Refund \$975.00 2021 Mercedes-Ben...
\$10970.00 300-10788-5510926 Tracking

Return EntriesCore ChargeCancelled

Subtotal: \$10,970.00
Shipping: \$1,055.00
Total: \$12,025.00

PAMS 10,870.00+25.25+10,985.25

Update SupplierRecord Costs

GP-TEST-LTL-155173LTL Test
ltest@go-parts.com
916-555-0100

WebsiteAssign

Used LTL 2023 Jeep Grand Cherokee Headlamp A...
\$425.00 114-11634L-5427833 XPO Logistics: ABCD08692

Return EntriesReturn Refunded

Subtotal: \$425.00
Shipping: \$295.00
Total: \$720.00

PAMS 395.00+17.76+412.76

Update SupplierRecord Costs

Jul 15, 2026 4:22am True Auto...
Jul 15, 2026 4:23am True Auto...
Jul 15, 2026 4:24am True Auto...
Jul 15, 2026 4:25am True Auto...

True AutoFulfil LTL + PAMS SANDBOX: PO push FAILED for item 1047362 — INTERNAL_ERROR An internal error occurred. PAMS support has been notified. Left at Ready to Order.
True AutoFulfil LTL + PAMS SANDBOX: PO push FAILED for item 1047362 — INTERNAL_ERROR An internal error occurred. PAMS support has been notified. Left at Ready to Order.
True AutoFulfil LTL + PAMS SANDBOX: PO push FAILED for item 1047362 — INTERNAL_ERROR An internal error occurred. PAMS support has been notified. Left at Ready to Order.
True AutoFulfil LTL + PAMS SANDBOX: PO pushed for item 1047362 (114-11634L-5427833), WO 959900, unitPrice \$995 (buy \$425 + core \$0 + freight \$570.00). No GPS order — PAMS arranges the LTL pickup.

Reset Item Status

Change Item Status to:
Ready
CANCELLED
Ready to Order

Status History

Status	User	Date
Shipped	System S	Jul 16 3:45am
	Shipped via Go-Parts Ship LTL — PAMS entered tracking 8287497294879 / XXGPe	
Ordered	Dan D	Jul 15 10:00pm
	LTL PAMS SANDBOX PO pushed (WO 959902), unitPrice \$1325	
Ready to Order	Dan D	Jul 15 9:59pm

CancelConfirm

Choosing “Ready to Order” in the item status picker

Watching the round-trip on Central

Once released, PAMS ships the freight and the status flows back to Central on its own — you don't re-key anything. Expect to see:

- **Shipped** with the freight tracking number once PAMS confirms shipment.
- **Cancelled** if the order is cancelled on either side.

GO-PARTS DD

Orders

[New order](#) [Export Orders](#)

Needs Order 46 ≤2d 1 2-4d 0 4d+ [Reset Filters](#) [Load/Save Filter Settings](#)

Source: All Order Status: All Sub-Status: All From: mm/dd/yyyy Until: mm/dd/yyyy

Category: All Supplier: All Partslink #: Enter Partslink # Stock: All

Search by various Order #s, Customer Info, Notes, Tracking #, and more:
Order #: Enter Order #

Destination: All Delivery: All

☐ Radioactive Orders (35) ☐ Duplicate Orders (0) ☐ Sets/Kits only ☐ Local-Delivery Items

☐ Problem Parts ☒ LTL / Freight Orders ☐ No Tracking ☐ Veeqo Orders

☐ Will Call Orders ☐ Multi-Part orders ☐ Competitor-listing sales ☐ HAZMAT Orders

☐ Export All

Assigned User (to orders): All PartsSquare (PS) Items: All Used Parts Items: All

[Apply filters](#)

☒ Show Status Colors ☒ Show Order Notes ☒ Show Supplier Info ☐ Show B2B Order-Items ☒ Show Extra Actions ☐ Show Part #'s

Order #	Customer	Shipping Address	Order Total	Status	Actions	Date
GP-TEST-LTL-CORE-LT200 Website Assign	LTL CoreTest littest@go-parts.com 832-555-0100	5000 Test Rd Houston, TX 77002	Subtotal: \$875.00 Total: \$875.00	Shipped	Generate Invoice Ship Follow Up Resend	Jul 15, 2026 9:57pm 11 hours ago
Used LTL 2021 Ram Catalytic Converter (LTL, PAM... Show OGS \$875.00 335.CH8R21-5016183 XXGPo: 9287497294879 Return Entries Shipped PAMS Add Jul 15, 2026 10:00pm True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO pushed for item 1048041 (335.CH8R21-5016183), WO 959902, unitPrice \$1925 (buy \$875 + core \$0 + freight \$450.00). No GPS order — PAMS arranges the LTL pickup. Jul 16, 2026 3:45am LTL Sync LTL shipment confirmed by PAMS (Go-Parts Ship): tracking 9287497294879 — carrier XXGPo. 1 item(s) set to Shipped.						
GP-TEST-LTL-CORE-GT200 Website Assign	LTL CoreTest littest@go-parts.com 832-555-0100	5000 Test Rd Rocklin, CA 95677	Subtotal: \$825.00 Total: \$825.00	Cancelled	Generate Invoice Ship Follow Up Resend	Jul 15, 2026 9:57pm 11 hours ago
Used LTL 2020 Chevy Silverado 3500 Transfer Ca... Show OGS \$825.00 412-10228-5272131 Tracking Return Entries Cancelled Add Jul 15, 2026 10:00pm True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO pushed for item 1048040 (412-10228-5272131), WO 959901, unitPrice \$1695 (buy \$825 + core \$300 + freight \$570.00). No GPS order — PAMS arranges the LTL pickup. Jul 16, 2026 3:40am LTL Sync LTL order cancelled by PAMS (Go-Parts Ship): 1 item(s) set to Cancelled.						
GP-TEST-LTL-CORE-5510926 Website Assign	LTL CoreTest littest@go-parts.com 916-555-0100	5000 Rocklin Rd Rocklin, CA 95677	Subtotal: \$10,970.00 Shipping: \$1,055.00 Total: \$12,025.00	Cancelled	Generate Invoice Ship Follow Up Resend	Jul 15, 2026 3:39am 1 day ago
Used LTL Core Refund \$875.00 2021 Mercedes-Ben... PAMS 10,970.00+25.25=10,995.25 \$10970.00 300-10788-5510926 Tracking Return Entries Core Charge Cancelled Add No notes						
GP-TEST-LTL-155173 Website Assign	LTL Test littest@go-parts.com 916-555-0100	5000 Rocklin Rd Rocklin, CA 95677	Subtotal: \$425.00 Shipping: \$295.00 Total: \$720.00	Shipped	Generate Invoice Ship Follow Up Resend	Jul 14, 2026 8:50am 2 days ago
Used LTL 2023 Jeep Grand Cherokee Headlamp A... PAMS 395.00+17.76=412.76 \$425.00 114-11634L-5427833 XPO Logistics: ABC0098992 Return Entries Return Refunded Add Jul 15, 2026 4:22am True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO push FAILED for item 1047362 — INTERNAL_ERROR An internal error occurred. PAMS support has been notified. Left at Ready to Order. Jul 15, 2026 4:23am True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO push FAILED for item 1047362 — INTERNAL_ERROR An internal error occurred. PAMS support has been notified. Left at Ready to Order. Jul 15, 2026 4:24am True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO push FAILED for item 1047362 — INTERNAL_ERROR An internal error occurred. PAMS support has been notified. Left at Ready to Order. Jul 15, 2026 4:25am True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO push FAILED for item 1047362 — INTERNAL_ERROR An internal error occurred. PAMS support has been notified. Left at Ready to Order. Jul 15, 2026 11:28am True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO pushed for item 1047362 (114-11634L-5427833), WO 959900, unitPrice \$995 (buy \$425 + core \$0 + freight \$570.00). No GPS order — PAMS arranges the LTL pickup.						

Statuses & tracking sync back automatically (see the order notes: “LTL shipment confirmed...”, “LTL order cancelled...”)

6

Cancelling an LTL order

If a freight order must be cancelled, set it to **Cancelled** in Central. The cancellation syncs to Go-Parts Ship (and a cancellation made on Go-Parts Ship syncs back to Central), so both systems stay in agreement.

GO-PARTS DD

Orders New order Export Orders

Needs Order 48 ≤2d 1 2-4d 0 4d+ Reset Filters Load/Save Filter Settings

Source: All Order Status: All Sub-Status: All From: mm/dd/yyyy Until: mm/dd/yyyy

Category: All Supplier: All Partlink #: Enter Partlink # Stock: All

Search by various Order #s, Customer Info, Notes, Tracking #, and more:
Order #: Enter Order #

Destination: All Delivery: All

☐ Radioactive Orders (35) ☐ Duplicate Orders (0) ☐ Sets/Kits only ☐ Local-Delivery Items

☐ Problem Parts ☒ LTL / Freight Orders ☐ No Tracking ☐ Veeqo Orders

☐ Will Call Orders ☐ Multi-Part orders ☐ Competitor-listing sales ☐ HAZMAT Orders

☐ Export All

Assigned User (to orders): All PartsSquare (PS) Items: All Used Parts Items: All

Apply filters

☒ Show Status Colors ☒ Show Order Notes ☒ Show Supplier Info ☐ Show B2B Order-Items ☒ Show Extra Actions ☐ Show Part #'s

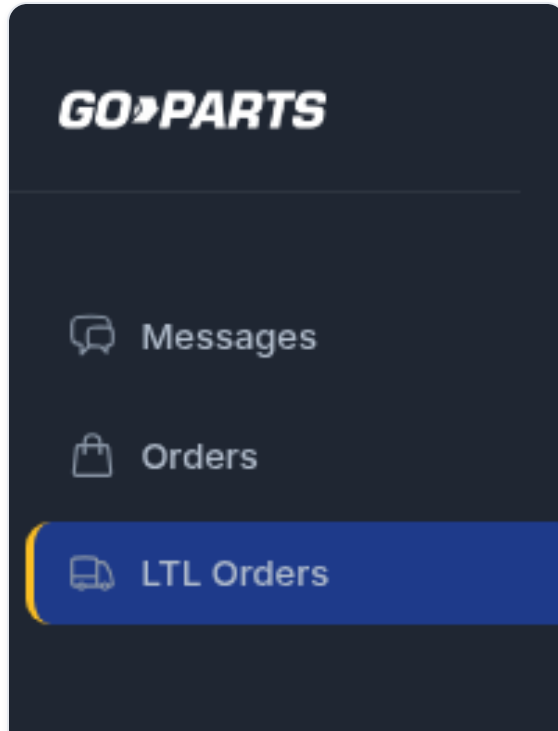
Order #	Customer	Shipping Address	Order Total	Status	Actions	Date
GP-TEST-LTL-CORE-LT200	LTL CoreTest lfttest@go-parts.com 832-555-0100	5000 Test Rd Houston, TX 77002	Subtotal: \$875.00 Total: \$875.00	Shipped	Generate Invoice Ship Follow Up Resend	Jul 15, 2026 9:57pm 11 hours ago
Used LTL 2021 Ram Catalytic Converter (LTL, PAM... Show OOS \$875.00 335-CH8R21-5016183 XXGPO: 9287497284679 Update Supplier Return Entries Shipped PAMS Record Costs + Add Jul 15, 2026 10:00pm True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO pushed for item 1048041 (335-CH8R21-5016183), WO 959902, unitPrice \$1325 (buy \$875 + core \$0 + freight \$450.00). No GPS order — PAMS arranges the LTL pickup. Jul 16, 2026 3:45am LTL Sync LTL shipment confirmed by PAMS (Go-Parts Ship): tracking 9287497284679 — carrier XXGPO. Item(s) set to Shipped.						
GP-TEST-LTL-CORE-GT200	LTL CoreTest lfttest@go-parts.com 832-555-0100	5000 Test Rd Rocklin, CA 95677	Subtotal: \$825.00 Total: \$825.00	Cancelled	Generate Invoice Ship Follow Up Resend	Jul 15, 2026 9:57pm 11 hours ago
Used LTL 2020 Chevy Silverado 3500 Transfer Ca... Show OOS \$825.00 412-10228-5272131 Tracking Update Supplier Return Entries Cancelled Record Costs + Add Jul 15, 2026 10:00pm True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO pushed for item 1048040 (412-10228-5272131), WO 959901, unitPrice \$1695 (buy \$825 + core \$300 + freight \$570.00). No GPS order — PAMS arranges the LTL pickup. Jul 16, 2026 3:40am LTL Sync LTL order cancelled by PAMS (Go-Parts Ship). 1 item(s) set to Cancelled.						
GP-TEST-LTL-CORE-5510926	LTL CoreTest lfttest@go-parts.com 916-555-0100	5000 Rocklin Rd Rocklin, CA 95677	Subtotal: \$10,970.00 Shipping: \$1,055.00 Total: \$12,025.00	Cancelled	Generate Invoice Ship Follow Up Resend	Jul 15, 2026 3:39am 1 day ago
Used LTL Core Refund \$275.00 2021 Mercedes-Ben... PAMS 10,970.00+25.25+10,995.25 \$10970.00 300-10788-5510926 Tracking Update Supplier Return Entries Core Charge Cancelled Record Costs + Add No notes						
GP-TEST-LTL-155173	LTL Test lfttest@go-parts.com 916-555-0100	5000 Rocklin Rd Rocklin, CA 95677	Subtotal: \$425.00 Shipping: \$295.00 Total: \$720.00	Shipped	Generate Invoice Ship Follow Up Resend	Jul 14, 2026 8:50am 2 days ago
Used LTL 2023 Jeep Grand Cherokee Headlamp A... PAMS 395.00+17.76+412.76 \$425.00 114-11634L-5427833 XPO Logistics: ABC1098492 Update Supplier Return Entries Return Refunded Record Costs + Add Jul 15, 2026 4:22am True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO push FAILED for item 1047362 — INTERNAL_ERROR An internal error occurred. PAMS support has been notified. Left at Ready to Order. Jul 15, 2026 4:23am True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO push FAILED for item 1047362 — INTERNAL_ERROR An internal error occurred. PAMS support has been notified. Left at Ready to Order. Jul 15, 2026 4:24am True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO push FAILED for item 1047362 — INTERNAL_ERROR An internal error occurred. PAMS support has been notified. Left at Ready to Order. Jul 15, 2026 4:25am True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO push FAILED for item 1047362 — INTERNAL_ERROR An internal error occurred. PAMS support has been notified. Left at Ready to Order. Jul 15, 2026 11:28am True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO pushed for item 1047362 (114-11634L-5427833), WO 959900, unitPrice \$995 (buy \$425 + core \$0 + freight \$570.00). No GPS order — PAMS arranges the LTL pickup. Jul 16, 2026 8:50am True Auto... True AutoFulfill [LTL → PAMS SANDBOX]: PO push FAILED for item 1047362 — INTERNAL_ERROR An internal error occurred. PAMS support has been notified. Left at Ready to Order.						

Cancellations stay in sync both ways (note: “LTL order cancelled by PAMS...”)

Sign in at **ship.go-parts.com/staff**. This panel is for monitoring and communication. Staff **cannot** confirm shipment or cancel here — those actions belong to PAMS (shipping) and Central (release/cancel).

7 Where LTL lives

In the left navigation there is a dedicated “**LTL Orders**” item (truck icon), sitting beside **Orders**. It shows a count badge for orders currently awaiting shipment.



Left nav — “LTL Orders” beside Orders

Why LTL is a separate section

Freight orders are deliberately pulled **out** of the normal **Orders** list and live only under **LTL Orders**. This keeps the main orders list clean and lets you work freight as its own queue.

GO•PARTS

Messages

Orders

LTL Orders

All Orders > List

All Orders

Filters

Reset

Assignment

Account

Order status

Messages

Shipping frozen

Order age

Search

ORDER	ITEM / RECIPIENT	STATUS	ASSIGNED
229707925 10 minutes ago	2017 - 2019 Ford Escape Rear Differential Carrier Assembly - Front Mohammad Alshami - invoicing+WaterlooAutoParts@go-parts.com	AWAITING SHIPMENT	Unassigned Assign to me Log in as
229708201 15 minutes ago	Instrument Cluster with EVIC Screen for 2009 Dodge Ram 1500 ED SISCO - invoicing+AutomotivePartsSolution@go-parts.com	ON HOLD	Unassigned Assign to me Log in as
229708271 32 minutes ago	2020 - 2025 Nissan Versa 16x6 Machined Charcoal Alloy Wheel Crystal Brewer - invoicing+martinsimports salvage@go-parts.com	AWAITING SHIPMENT	Unassigned Assign to me Log in as
229708184 1 hour ago	2005 - 2011 Toyota Tacoma Black Leather Steering Wheel Assembly Oscar Tapia - invoicing+spilmanautoparts@go-parts.com	AWAITING SHIPMENT	Unassigned Assign to me Log in as
229708164 1 hour ago	2012 - 2023 Chrysler 300 Catalytic Converter - Left or Right Patrick Sears - pams@go-parts.com	AWAITING SHIPMENT	Unassigned Assign to me Log in as
229708111 2 hours ago	2002 - 2009 GMC Envoy Auto-Dimming Interior Rear View Mirror with Compass and Temperature Display MORRIS L BODRICK - invoicing+spilmanautoparts@go-parts.com	AWAITING SHIPMENT	Unassigned Assign to me Log in as
229708119 2 hours ago	2014 - 2018 Subaru Forester Catalytic Converter - Front, Rear Shondell Brown - pams@go-parts.com	AWAITING SHIPMENT	Unassigned Assign to me Log in as
229708125 2 hours ago	2016 - 2022 BMW 750i xDrive Adaptive VDP Air Suspension Control Module Ramon becerra - partsbox@go-parts.com	AWAITING SHIPMENT	Unassigned Assign to me Log in as
229708121 2 hours ago	2015 - 2023 Dodge Challenger Transmission Shift Assembly Joseph Wall - partsbox@go-parts.com	AWAITING SHIPMENT	Unassigned Assign to me Log in as
229708110 2 hours ago	Automatic Transmission Flex Plate for 2007-2019 Nissan Sentra, Versa CARMEN R TELLERIA - spalding@go-parts.com	AWAITING SHIPMENT	Unassigned Assign to me Log in as

Showing 1 to 10 of 10,770 results

Per page 10

1 2 3 4 ... 1,076 1,077 >

The normal Orders list — freight orders are not shown here

Reading the LTL Orders list

Each row shows the essentials for oversight:

- **Order** — order number + age
- **Item / Recipient** — part, recipient and account
- **Status** — current item status
- **Carrier / Tracking** — freight carrier + tracking (a column unique to LTL)
- **Assigned** — which staff member owns it

GO-PARTS

Messages
Orders
LTL Orders

LTL Orders > List

LTL Orders

All Awaiting Shipment 1 Shipped 1 Cancelled 1

Filters Reset

Assignment: All Account: All Order age: All

Search

ORDER	ITEM / RECIPIENT	STATUS	CARRIER / TRACKING	ASSIGNED
GP-TEST-LTL-CORE-GT200 1 day ago	2020 Chevy Silverado 3500 Transfer Case (LTL, PAMS, core >\$200) LTL CoreTest · pams@go-parts.com	CANCELLED	—	Unassigned Assign to me Log in as
GP-TEST-LTL-CORE-LT200 1 day ago	2021 Ram Catalytic Converter (LTL, PAMS, core <\$200) LTL CoreTest · pams@go-parts.com	SHIPPED	XXGPO 9287497294879	Unassigned Assign to me Log in as
GP-TEST-LTL-155173 1 day ago	2023 Jeep Grand Cherokee Headlamp Assembly (LTL, PAMS) LTL Test · pams@go-parts.com	AWAITING SHIPMENT	—	Unassigned Assign to me Log in as

Showing 1 to 3 of 3 results

Per page 10

The LTL Orders list with the Carrier / Tracking column

10 Status tabs

Tabs across the top group orders by stage, each with a live count:

All **Awaiting Shipment** **Shipped** **Cancelled**

Awaiting Shipment = released, waiting on PAMS to ship. **Shipped** = PAMS entered tracking. **Cancelled** = order will not ship.

The screenshot shows the 'GO-PARTS' interface for 'LTL Orders'. At the top, there are four status tabs: 'All', 'Awaiting Shipment' (with a count of 1), 'Shipped' (with a count of 1), and 'Cancelled' (with a count of 1). Below the tabs is a 'Filters' section with dropdowns for 'Assignment' (set to 'All'), 'Account' (set to 'All'), and 'Order age' (set to 'All'). A 'Reset' button is located to the right of the filters. A search bar is also present. The main content is a table with the following columns: 'ORDER', 'ITEM / RECIPIENT', 'STATUS', 'CARRIER / TRACKING', and 'ASSIGNED'. The table contains three rows of data:

ORDER	ITEM / RECIPIENT	STATUS	CARRIER / TRACKING	ASSIGNED
GP-TEST-LTL-CORE-GT200 1 day ago	2020 Chevy Silverado 3500 Transfer Case (LTL, PAMS, core >\$200) LTL CoreTest · pams@go-parts.com	CANCELLED	—	Unassigned Assign to me Log in as
GP-TEST-LTL-CORE-LT200 1 day ago	2021 Ram Catalytic Converter (LTL, PAMS, core <\$200) LTL CoreTest · pams@go-parts.com	SHIPPED	XXGPO 9287497294879	Unassigned Assign to me Log in as
GP-TEST-LTL-155173 1 day ago	2023 Jeep Grand Cherokee Headlamp Assembly (LTL, PAMS) LTL Test · pams@go-parts.com	AWAITING SHIPMENT	—	Unassigned Assign to me Log in as

At the bottom of the table, it says 'Showing 1 to 3 of 3 results' and 'Per page 10'.

The five status tabs with count badges

11 Filters & search

Narrow the list with **Assignment** (assigned to me / unassigned / by staff member), **Account**, and **Order age**. Search by order number, recipient, or account email.

GO-PARTS

Messages
Orders
LTL Orders 1

LTL Orders > List
LTL Orders

All Awaiting Shipment 1 Shipped 1 Cancelled 1

Filters

Assignment Account Order age

All All All

Reset

Search

ORDER	ITEM / RECIPIENT	STATUS	CARRIER / TRACKING	ASSIGNED
GP-TEST-LTL-CORE-OT200 1 day ago	2020 Chevy Silverado 3500 Transfer Case (LTL, PAMS, core >\$200) LTL CoreTest - pams@go-parts.com	CANCELLED	—	Unassigned Assign to me Log in as
GP-TEST-LTL-CORE-LT200 1 day ago	2021 Ram Catalytic Converter (LTL, PAMS, core <\$200) LTL CoreTest - pams@go-parts.com	SHIPPED	XXOPo 9287497294879	Unassigned Assign to me Log in as
GP-TEST-LTL-155173 1 day ago	2023 Jeep Grand Cherokee Headlamp Assembly (LTL, PAMS) LTL Test - pams@go-parts.com	AWAITING SHIPMENT	—	Unassigned Assign to me Log in as

Showing 1 to 3 of 3 results

Per page 10

Assignment / Account / Order age filters + search

12 Claiming an order

Use **Assign to me** to take ownership of an order (an **Assigned** badge appears), and **Release** to hand it back to the unassigned pool.

GO PARTS

Messages

Orders

LTL Orders 1

LTL Orders > List

LTL Orders

All Awaiting Shipment 1 Shipped 1 Cancelled 1

Filters

Assignment Account Order age

All All All

Reset

Search

ORDER	ITEM / RECIPIENT	STATUS	CARRIER / TRACKING	ASSIGNED	
GP-TEST-LTL-CORE-OT200 1 day ago	2020 Chevy Silverado 3500 Transfer Case (LTL, PAMS, core >\$200) LTL CoreTest · pams@go-parts.com	CANCELLED	—	Unassigned	Assign to me Log in as
GP-TEST-LTL-CORE-LT200 1 day ago	2021 Ram Catalytic Converter (LTL, PAMS, core <\$200) LTL CoreTest · pams@go-parts.com	SHIPPED	XXOPo 9287497294879	Unassigned	Assign to me Log in as
GP-TEST-LTL-155173 1 day ago	2023 Jeep Grand Cherokee Headlamp Assembly (LTL, PAMS) LTL Test · pams@go-parts.com	AWAITING SHIPMENT	—	Unassigned	Assign to me Log in as

Showing 1 to 3 of 3 results Per page 10

Row actions: Assign to me · Log in as

13 Opening an LTL order

Click a row to open the order detail. Read the status, freight carrier + tracking, and any per-item return information. Note there are **no** ship / return / cancel buttons here — this view is for oversight only.

Remember: shipping and returns are done by PAMS; releasing and cancelling are done in Central. Staff use this page to *watch* and to *message*.

The screenshot shows the GO-PARTS interface for an LTL order. The left sidebar has links for Messages, Orders, and LTL Orders. The main content area displays the order details for 'Order GP-TEST-LTL-CORE-LT200'. It includes a 'Shipment Details' section with shipping address, cost summary, and order information. Below this is a 'Shipment Items (1)' table. On the right, there is a 'Messages' section with a text input and a 'Send' button.

GO-PARTS

Messages Orders LTL Orders

All Orders > View

Order GP-TEST-LTL-CORE-LT200 Assign to me Log in as pams

Shipment Details

SHIP TO ADDRESS LTL CoreTest 5000 Test Rd Houston, TX 77002 United States PHONE +18325550100 EMAIL lttest@go-parts.com	COST SUMMARY Product \$875.00 Shipping \$0.00 Tax \$0.00 Total \$875.00	ORDER INFORMATION Account pams Store Manual Orders Order # GP-TEST-LTL-CORE-LT200 Invoice # N/A Order date Jul 16, 2026 Paid date Not paid Ship date Jul 16, 2026 Assigned Unassigned
---	--	--

Shipment Items (1)

ITEM	SKU	STATUS	UNIT	QTY	TOTAL
2021 Ram Catalytic Converter (LTL, PAMS, core <\$200)	335.CH8R21-5016183	Shipped	\$875.00	1	\$875.00

Messages

No messages yet. Start the conversation below.

About Item: 2021 Ram Catalytic Converter (LTL, PAM)

Write a message...

☒ Response required ☐ Freeze Order Send

LTL order detail — oversight view

14 Log in as (impersonate)

Use **Log in as** to open the account's own view when troubleshooting what a customer or yard is seeing.

The screenshot shows the GO-PARTS LTL Orders interface. On the left is a dark sidebar with navigation links: Messages, Orders, and LTL Orders (highlighted with a '1' badge). The main content area is titled 'LTL Orders > List' and 'LTL Orders'. It features a filter bar with tabs for 'All', 'Awaiting Shipment' (1), 'Shipped' (1), and 'Cancelled' (1). Below this is a 'Filters' section with dropdowns for 'Assignment' (All), 'Account' (All), and 'Order age' (All), along with a 'Reset' button. A search bar is also present. The main table lists three orders with columns: ORDER, ITEM / RECIPIENT, STATUS, CARRIER / TRACKING, ASSIGNED, and actions. Each row includes a 'Log in as' link.

ORDER	ITEM / RECIPIENT	STATUS	CARRIER / TRACKING	ASSIGNED	
GP-TEST-LTL-CORE-OT200 1 day ago	2020 Chevy Silverado 3500 Transfer Case (LTL, PAMS, core >\$200) LTL CoreTest · pams@go-parts.com	CANCELLED	—	Unassigned	Assign to me Log in as
GP-TEST-LTL-CORE-LT200 1 day ago	2021 Ram Catalytic Converter (LTL, PAMS, core <\$200) LTL CoreTest · pams@go-parts.com	SHIPPED	XXOPo 9287497294879	Unassigned	Assign to me Log in as
GP-TEST-LTL-155173 1 day ago	2023 Jeep Grand Cherokee Headlamp Assembly (LTL, PAMS) LTL Test · pams@go-parts.com	AWAITING SHIPMENT	—	Unassigned	Assign to me Log in as

Showing 1 to 3 of 3 results

Per page 10

“Log in as” is available on each row

15 Messaging — one common inbox

The **Messages** section is a single inbox covering **both** normal orders and LTL orders — a message tied to a freight order lands in the same place as any other. Reply as the ops side from the order page or from the inbox.

Note: PAMS-side messaging is not switched on yet, so today these threads come from customer/account activity, not from PAMS.

The screenshot shows the GO-PARTS Messages inbox. On the left is a dark sidebar with 'GO-PARTS' at the top and navigation links for 'Messages', 'Orders', and 'LTL Orders'. The main area is titled 'All Messages' and shows '1 open thread · all accounts · auto-refreshing'. Below this are filter dropdowns for 'Account' (All accounts), 'Assignment' (All), 'Order status' (All), and 'Message age' (Any time), with a 'Reset' button. A row of status filters includes 'All 1', 'Needs response', 'Awaiting reply 1', 'Frozen', and 'Unread'. A table lists the message thread with columns: ORDER, ACCOUNT, ITEM / PARTY, LAST MESSAGE, STATUS, and AGE. The table contains one entry for order #113-9309831-5272230 from Shipstation GA, with the last message 'Headlight Assembly for Hyundai Elantra 2...' and status 'Awaiting reply'.

ORDER	ACCOUNT	ITEM / PARTY	LAST MESSAGE	STATUS	AGE
#113-9309831-5272230	Shipstation GA	Headlight Assembly for Hyundai Elantra 2... Go-Parts GA Warehouse	Are you ready to ship this?	Awaiting reply	21 hours

The Messages inbox — normal and LTL order threads together

16 The lifecycle you'll observe

End to end, a freight order moves through:

Ready to Order (Central) → Awaiting Shipment → Shipped (tracking) — or Cancelled.

Every one of these stays in sync between Central and Go-Parts Ship automatically, so both systems always tell the same story.

The screenshot shows the Go-Parts LTL Orders interface. On the left is a dark sidebar with navigation links: Messages, Orders, and LTL Orders (highlighted with a notification badge). The main content area is titled 'LTL Orders' and includes a breadcrumb 'LTL Orders > List'. Below the title is a status filter bar with buttons for 'All', 'Awaiting Shipment' (1), 'Shipped' (1), and 'Cancelled' (1). A 'Filters' section contains three dropdown menus: 'Assignment' (set to 'All'), 'Account' (set to 'All'), and 'Order age' (set to 'All'), with a 'Reset' button. A search bar is located to the right of the filters. The main table displays three orders with columns: ORDER, ITEM / RECIPIENT, STATUS, CARRIER / TRACKING, and ASSIGNED. Each order row includes links for 'Assign to me' and 'Log in as'. The first order is 'CANCELLED', the second is 'SHIPPED', and the third is 'AWAITING SHIPMENT'. At the bottom, it shows 'Showing 1 to 3 of 3 results' and a 'Per page' dropdown set to 10.

ORDER	ITEM / RECIPIENT	STATUS	CARRIER / TRACKING	ASSIGNED
GP-TEST-LTL-CORE-GT200 1 day ago	2020 Chevy Silverado 3500 Transfer Case (LTL, PAMS, core >\$200) LTL CoreTest · pams@go-parts.com	CANCELLED	—	Unassigned Assign to me Log in as
GP-TEST-LTL-CORE-LT200 1 day ago	2021 Ram Catalytic Converter (LTL, PAMS, core <\$200) LTL CoreTest · pams@go-parts.com	SHIPPED	XXGPO 9287497294879	Unassigned Assign to me Log in as
GP-TEST-LTL-155173 1 day ago	2023 Jeep Grand Cherokee Headlamp Assembly (LTL, PAMS) LTL Test · pams@go-parts.com	AWAITING SHIPMENT	—	Unassigned Assign to me Log in as

Showing 1 to 3 of 3 results

Per page 10

Orders grouped by stage across their lifecycle

Go-Parts — Internal staff training. LTL (freight) orders.