

**PAM's Auto, Inc.**

7505 Ridgewood Road
Saint Cloud, MN 56303

Your Salesperson : 320.363.9203
Main Toll Free : 800.560.7336
Fax : 320.363.9232



Hours 8:00-5:00
Monday - Friday

No Returns after 30 Days
No Returns on Special Order Items
Deposits Forfeited after 30 Days
View Back of Invoice for Refund Policy
Cores Must Be Returned within 30 Days of Purchase
Cores Must Be Returned with Core Tag or Invoice Copy
Not Responsible for any Defective Part Replacement Costs

View and Purchase our inventory online at:

www.pamsauto.com

Invoice Number 1978963

PO Number 229674596

**Sold To:**

Go-Parts
6485 Shiloh Rd
Suite 400
ALPHARETTA GA 30005

Ship To:

Torrence Branch
450 w 104th st
CHICAGO IL 60628

Invoice Date: 5/1/2026 12:52 PM

Customer Number: 8773217278

Salesperson: Ren-0

1-PL

Qty	Part Information	Unit Price	Core	Extension
1	335-65114 Catalytic Converter 4M0254252R, RECERTIFIED OEM, RH, 3.0L VIN: WA1LAAF78KD000368 Requested: Q7 AUDI Part SN: Labor and Extended Parts warranty were declined by customer	STK :FF0667 LOC :335-300	\$745.00 \$0.00	\$595.00 Group:282582

Payments

reorder for i1978657

Charge \$745.00
Cash \$0.00
Credit Card \$0.00
Check \$0.00
Paypal \$0.00

Totals

Sub Total \$745.00
Freight \$0.00
Tax \$0.00

Your acceptance and payment for part states your agreement to the warranty, terms, and conditions of sale. The parts on this invoice have been discounted; no coupons will be honored on this invoice.

Invoice Amount \$745.00

Limited Warranty Terms and Conditions

A recycled part is a sound investment. However, we do offer a word of advice. Some parts may come with accessories attached. These parts are left on the main part assembly to aid in the installation process, but are not covered in your limited warranty. For example, engines are sold as a long block assembly, which means they are only to include the main block and head(s). Major part assemblies are delivered with an installation checklist; these can (but are not limited to) engines, transmissions, transfer cases, axles, and ac compressors. If this required checklist is not completed and followed at the time of installation, your limited warranty is void. The checklist will list specific components that must be replaced at the same time as the installation of your part. Warranties do not cover any extra costs involved in the replacement of a defective part, including, but not limited to: labor charges, gaskets, seals, fluids, towing, rental car, hotel charges or waste disposal fees.

Warranties are void if new seals, fluids, gaskets and filters are not replaced at the time of installation. Part failures due to lack of lubrication will void your limited warranty. Parts that have been altered, modified, disassembled, overheated, or damaged by misuse or accident subsequent to purchase voids your limited warranty. Parts that have been used for a non-OEM application, including but not limited to: off road use, racing use, farm use, or any use that is different than the original manufacturer's intent voids your limited warranty. All guarantees shall be void if the part or parts are not returned to PAM's Auto in the same condition in which they were sold or do not bear the identifying mark which appears on all of PAM's Auto's merchandise. Limited warranty is void if Overheat Indicator Tab(s) are removed, melted, or altered.

All merchandise must be inspected by the purchaser for defects or safety hazards. PAM's Auto in no way guarantees nor warrants any merchandise for apparent or non-apparent safety hazards and affirmatively states that all merchandise sold may have safety hazards. It is the responsibility of the purchaser to inspect for actual or latent safety hazards or hire an expert to so inspect. PAM's Auto is not responsible for any costs involved in the replacement of any defective part, labor or otherwise. Parts limited warranty does not cover the following items: The purchaser's loss of time, inconvenience, loss of use of vehicle, towing expense, rental car, commercial loss or consequential damages AND/OR claims that are the result of accident, abuse, neglect, or improper maintenance.

PAM's Auto will only issue refunds on part purchases within 30 days of original purchase date. Your limited warranty for the items on this invoice expires on 8/29/2026. Replacements, repairs, or price adjustments do not extend your limited warranty. Purchaser must contact PAM's Auto in writing within 7 days of warranty expiration date in order to file a claim. Mail warranty claims to: PAM's Auto 7505 Ridgewood Rd St. Cloud, MN 56303. Failure to notify PAM's Auto within this time frame will void your limited warranty. Purchaser is responsible for the cost to have defective parts professionally diagnosed. PAM's Auto will make the final diagnosis as to the cause of the warranted part's failure, no other party's opinion shall override PAM's Auto's decision, and this decision will determine the validity of your limited warranty claim. Limited warranty is limited to the original purchaser and the original part only. Limited warranty is non-transferable. PAM's Auto is not responsible for additional warranty coverage if parts are deemed defective upon original install. PAM's Auto is not responsible for proper diagnosis of original need to repair purchaser's vehicle. It is the responsibility of the purchaser to have their problem properly diagnosed before part purchase. THESE MATERIALS ARE PROVIDED WITHOUT ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT.

Refund Policy

PAM's Auto reserves the right to replace any defective parts. When replacing a defective electrical part, only one replacement will be given. All refunds are subject to a 25% restocking fee. PAM's Auto will issue a refund on a part only if the following conditions are met.

1. The part bears the identifying mark which appears on all of PAM's Auto's merchandise.
2. The part has not been altered, modified, disassembled, overheated or damaged.
3. The part has not been installed.
4. The customer has their original invoice.
5. The part is not a special order.
6. The part is not a custom body cut.
7. The part is returned within 30 days of the original purchase date.
8. The Part is not removed from tamper-proof inspection bag.
9. All Returns are subject to a credit less shipping.
10. We do not accept returns on recycled tires.

All refunds will be in the form of the original payment. If the original payment is made in cash, a refund check will be issued.